

## GLANCE APP – January 2023

### PERIODIC COMPLIANCE REPORT IN ACCORDANCE WITH RULE 4(d) OF INFORMATION TECHNOLOGY (INTERMEDIARY GUIDELINES AND DIGITAL MEDIA ETHINICS CODE) RULES, 2021

#### Summary of User Reported Requests

Grievances received	3
Blank/ Non-Actionable grievances	0
Resolutions sent post validation	3

#### Actions taken

Requests qualifying for action	3
Content related grievances	0
Other actions (Product/support)	3

**\*This report was published on 7<sup>th</sup> February 2023 and captures the information for the period 1<sup>st</sup> January 2023 to 31<sup>st</sup> January 2023. Our moderation processes are carried out on a best effort basis and may not be exhaustive in nature. Our processes are improving however there may be instances which are not captured in this report\***