

## GLANCE APP - January 2024

### PERIODIC COMPLIANCE REPORT IN ACCORDANCE WITH RULE 4(d) OF INFORMATION TECHNOLOGY (INTERMEDIARY GUIDELINES AND DIGITAL MEDIA ETHINICS CODE) RULES, 2021

#### Summary of User Reported Requests

Grievances received	1
Blank/ non-actionable grievances	0
Resolutions sent post validation	1

#### Actions taken

Requests qualifying for action	1
Content pieces taken down	0
Other actions	1

\*This report was published on 7 th February 2024 and captures the information for the period 1<sup>st</sup> January 2024 to 31<sup>st</sup> January 2024. Our moderation processes are carried out on a best effort basis and may not be exhaustive in nature. Our processes are improving however there may be instances which are not captured in this report\*